

How to Set Up an Account with Your ARAG Legal Plan



Congratulations! You've taken the first step in protecting yourself and the ones you love with affordable access to professional legal help. Need a little help getting started and understanding how the plan works? Follow these steps to set up an account and explore how to get the most from your legal plan.

1. Create your ARAG member account.

- Visit ARAGlegal.com/account.
- Choose **Create Account**.
- Enter your **Member ID Number**, this was provided in your new member welcome materials. Next enter your home address Zip code. [Don't know your Member ID? select **Look up my ID Number** and choose **ID Lookup for Members**. Follow the prompts to retrieve your member ID].
- Provide your email address to receive a verification code.
- Enter the code to create and confirm your password.
- You're all set and should now be logged into your account.

2. Explore all your plan has to offer!

- Review your plan coverage.
- Get started on your legal matter by requesting a case.
- Create your own personal legal documents.
- Learn about additional legal and financial services provided as part of your plan.
- Access educational guidebooks and videos to learn more about common legal matters.
- Contact ARAG's customer care team via phone or email.

3. When you need help with a legal matter follow these steps.

1. Log in to your account to start a case or contact our friendly Customer Care team.
2. Help us understand a bit more about your legal issue and then we'll send you a CaseAssist[®] confirmation. This contains complete coverage details including what is paid for by ARAG, along with contact information for experienced local network attorneys who can help with your case.
3. Meet with your network attorney over the phone, virtually or in person to begin resolving your issue.
4. Your network attorney will bill us directly for their legal services on covered matters. You may be responsible for other costs, like court fees and copy fees.

ARAG Legal App: Visit Google Play or the Apple store to download the ARAG legal app for quick and easy access to start a case, review plan coverage and get help from ARAG's experienced Customer Care team.

Questions? We're here to help!

Make the most of what your legal plan offers today. If you have questions or need additional information, log in at ARAGlegal.com/account or call **ARAG Customer Care at 800-247-4184**.